

ULC Subject S301, S302, S561, S536 &amp; S537

March 21, 2023

## **CERTIFICATION BULLETIN 2023-01**

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### **AUTHORIZED SUBCONTRACTOR SERVICE AND REMOTE CORPORATION TECHNICIAN LOCATION REGISTRY PROGRAMS ADDITION OF SHARED SERVICE LISTING TYPES WITHIN THE PROPRIETARY CATEGORY OF THE PROTECTIVE SIGNALLING SYSTEMS CERTIFICATE SERVICES PROGRAM**

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To: Listees of the Commercial and Financial Intrusion Protection Certificate Services Programs (CPVXC, CPWFC, CRXXC & CRYHC)  
Listees of the Protective Signalling Systems Certificate Services Program (DAYIC & DAYYC)  
Listees of the Alarm Guard Response Service Certificate Program (CPVAC)  
Listees of the Fire Alarm Service Certificate Program (UWJSC)  
Members of the ULC Advisory Council  
Members of the ULC Technical Committee on Fire Alarm (S500A)  
Members of the ULC Technical Committee on Security and Burglar Alarm (S300A)  
Other Interested Parties

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ULC periodically reviews its programs and services and this is in continuation to Certification Bulletin 2012-10 issued on December 13, 2012. As a result of comments received from our Technical Committees and applicable industry interests regarding the subject items, ULC Fire and Security Service Solutions has determined a need for the following changes in Intrusion Alarm, Protective Signalling Systems, Fire Alarm and Alarm Response Guard programs:

- 1) ULC Fire and Security Service Solutions is introducing an Authorized Subcontractor Service registry program in which ULC listed companies in the Intrusion alarm, protective signalling systems, fire alarm and alarm response guard programs will be able to register unlisted alarm service companies to perform installations, testing and inspection, service, maintenance, repair or alarm response guard on system installations on which the ULC listed company has issued a ULC Certificate.

Additionally, ULC Fire and Security Service Solutions will require that all Remote Corporate Technician locations, of ULC listed companies and their applicable ULC listed service centres, be registered.

Authorized subcontractors and remote corporate technicians will be registered as a "Location" of the listed alarm company, which will result in an additional annual location fee per registered subcontractor company or remote corporate technician location.

There will be no ULC listing investigation of authorized subcontractor locations or remote corporate technician locations as the ULC listed company will be responsible for the correctness of the work performed by their authorized subcontractor company or remote corporate technician.

Companies currently ULC listed as full service or shared service installation companies in the intrusion alarm and / or protective signalling systems, and companies ULC listed in the fire alarm and / or alarm response guard programs, will automatically be eligible to be used as authorized subcontractors without the additional annual location fee for the registry, and charge to the ULC listed company performing the services.

With the introduction of the authorized subcontractor service and remote corporate technician location registry programs, ULC Fire and Security Service Solutions will strictly enforce that all ULC Certificates are being serviced from either of the following that is located within the service response time as specified for the ULC Certificate. Audits of these locations will be under the supervision of ULC Fire and Security Service Solutions.

- i) A ULC listed service centre,
- ii) A corporate remote technician registered location,

- iii) An authorized subcontractor registered location, or
  - iv) An alternate ULC listed service company.
- 2) Currently under the Proprietary Category of the Protective Signalling Systems Certificate Services Program only Full Service Proprietary Signalling Receiving Centres are covered.

ULC Fire and Security Service Solutions is introducing shared service listing types within the proprietary category of the Protective Signalling Systems Certificate Services Programs, which will allow fire signal receiving centres to apply for and attain either a full service proprietary or shared service proprietary signal receiving centre listing.

Shared Service Proprietary Signal Receiving Centres will be required to have ULC listed shared service installation company(s) perform the installation, testing and inspection, service, repair and maintenance on the system installation with the two companies jointly issuing the shared service ULC Certificate.

The program changes will become effective immediately.

For additional information please contact Alan Cavers of the ULC Fire and Security Service Solutions. Tel: (416) 757-5250 Ext.61207 or e-mail: [trt.certificate@ul.com](mailto:trt.certificate@ul.com).

Sincerely,

A handwritten signature in black ink, appearing to read 'Gunsimar Paintal', with a horizontal line underneath.

**Underwriters Laboratories of Canada Inc.**  
**Gunsimar Paintal**  
Regional Manager - Accreditations & Compliance  
ULC Mark Program Owner