



January 28, 2020

CERTIFICATION BULLETIN 2020-01

Third Edition of CAN/ULC-S301:2018, STANDARD FOR SIGNAL RECEIVING CENTRES CONFIGURATIONS AND OPERATIONS

To: Members of the ULC Advisory Council of Underwriters Laboratories of Canada
Listees of the Commercial and Financial Burglar Alarm Service Certificate
Programs (CPVXC, CPWFC, CRXXC & CRYHC)
Listees of Alarm Response Guard Companies (CPVAC)
Members of the ULC Technical Committee on Security and Burglar Alarm (S300A)
Other Interested Parties

This Bulletin is a follow-up to ULC Standards Bulletin 2018-16, announcing the publication of the Third Edition of the Standard for Signal Receiving Centres Configurations and Operations CAN/ULC-S301:2018.

This National Standard of Canada was approved by the ULC Standards Technical Committee on Security and Burglar Alarm Equipment and Systems and has been published under the date of August 2018. Underwriters Laboratories of Canada Inc. (ULC) has adopted the provisions of this Edition of the Standard and all new submittals for Signal Receiving Centre investigations are being investigated in accordance with these requirements.

This Standard prescribes requirements applicable to signal receiving centre facilities, protection service, service centres, satellite centres, remote data entry centres, hosted signal receiving centres, managed video signal receiving centres and bridging centres.

Some of the highlighted changes from the second edition of the Standard are:

- Title of the Standard has changed;
- Updated Glossary of terms;
- Harmonized pertinent requirements with CAN/ULC-S302 (Standard for the Installation, Inspection and Testing of Intrusion Alarm Systems) and CAN/ULC-S561 (Installation and Services for Fire Signal Receiving Centres and Systems);
- The introduction of Security Level categories consistent with S300A standards;



- A 1-hr fire separation of the centre operations area within buildings that are provided with an automatic fire suppression and / or extinguishing system(s);
- The enhancement of the signal receiving centre automation system section that includes new SRCAS performance and configurations, remote access, and back-up storage;
- Changes in service response, including the categorization of service affecting and non-service affecting troubles;
- New configuration and testing options for signal receiving centre emergency power;
- The addition of a proprietary signal receiving centre type;
- The addition of a hosted signal receiving centre facility type;
- The addition of a managed video signal receiving centre facility type;
- The addition of a clearing house facility type;
- A requirement for a redundant signal receiving centre location; and
- Requirements for a temporary operating centre.

These requirements become effective immediately for new companies applying for ULC listings and for existing listees the effective date is **January 1, 2021**; with the exception of the requirement for a redundant signal receiving centre which will become effective on **January 1, 2025**.

All currently listed Alarm companies are required to comply with these requirements by the effective date in order for them to maintain their ULC Listings. Noncompliance may result in the withdrawal of their ULC Listing and consequently their ability to issue ULC Certificates.

For additional information please contact Alan Cavers of the ULC Fire & Security Systems Group at telephone: (416) 288-2207 or by e-mail at: trt.certificate@ul.com.

Sincerely,

Underwriters Laboratories of Canada Inc.

A handwritten signature in black ink, appearing to read 'Gunsimar Paintal', written over a horizontal line.

Gunsimar Paintal
ULC Mark & Program Owner
Regional Manager - Accreditations & Compliance