



## CERTIFICATION BULLETIN 2013-12

### Clarification of Requirements for Products Certified for Canada Bilingual Safety, Warning & Caution Markings

**To:**

Subscribers to UL and ULC's Certification Service for Categories associated with CCNs with suffix C or 7  
Field Representatives and Conformity Assessment Services  
Other Interested Parties

This Bulletin is being issued to clarify the requirements for products certified for Canada. The following information on Canadian requirements has been previously provided by UL and ULC to Subscribers:

*"Canadian Federal and Provincial/Territorial statutes and regulations, such as the Consumer Packaging and Labeling Regulation, require the use of bilingual product markings for Products sold in Canada and in the province of Quebec, additionally regulated under 'The Charter of the French Language'. The bilingual requirements include the Safety, Warning & Caution markings as defined by the Standard or ORD. The UL Procedure contains the English language markings. It is the sole responsibility of the Applicant and Manufacturer to comply with the applicable Canadian Federal and Provincial/Territorial Marking Regulation(s) and Law(s) in both official languages."*

UL Mark Surveillance Requirements Customer Facing Document (CFD) has been revised to include this requirement. Please additionally note the creation of a new CFD titled Canadian Certification Requirements for Bilingual Safety, Warning and Caution Markings.

Effective August 15, 2013, the following requirements apply to products certified for Canada.

1. All Safety, Warning and Caution markings as defined in the Follow-Up Service Procedure are to be provided in both English and French languages.
2. The Field Representative will verify the physical presence of a required Safety, Caution, and Warning Markings in both English and French language. The correct translation of any markings is the sole responsibility of the Applicant/Manufacturer.
3. If, by January 1, 2014, the dual marking requirements have not been implemented, a Variation notice will be issued.
4. If the Field Representative is unable to verify compliance by July 1, 2014, another Variation Notice will be issued and the manufacturer will be required to develop a corrective action plan to address the dual marking requirement.

Should you wish to seek clarifications or require additional information, please feel free to contact Customer Service at <http://www.ul.com/global/eng/pages/corporate/contactus/>.

Sincerely,

**Underwriters Laboratories of Canada Inc.**

**Gunsimar Paintal**  
Regional Quality Manager &  
ULC Mark Program Owner

**UL LLC.**

**William R. Carney**  
Director  
North American Certification Programs Office