



CERTIFICATE SERVICE PROCEDURE
for
**ALARM RESPONSE GUARD COMPANIES
(CPVAC)**

GENERAL:

The alarm response guard service covered by this procedure provides guard service in accordance with the current requirements of Underwriters Laboratories of Canada and the Standard for Signal Receiving Centre Burglar Alarm Systems and Operations, CAN/ULC-S301-09.

INSTRUCTIONS TO GUARD SERVICE COMPANY:

1. Guard Response

Guards shall be uniformed and equipped, and the guard response time for each level of service shall be in accordance with the current requirements of Underwriters Laboratories of Canada and the Standard for Signal Receiving Centre Burglar Alarm Systems and Operations, CAN/ULC-S301-09.

2. Records

The guard dispatch centre shall keep accurate records for each incident involving the dispatch of guards for alarms or unauthorized openings in accordance with the current requirements of Underwriters Laboratories of Canada, and the Standard for Signal Receiving Centre Burglar Alarm Systems and Operations, CAN/ULC-S301-09.

3. Key Service (Access Control Devices)

For certificates issued including key service, the key service shall be maintained as detailed in the Standard for Signal Receiving Centre Burglar Alarm Systems and Operations, CAN/ULC-S301-09.

4. Burglar Alarm System Installations

ULC alarm response guard service certificates covered by this procedure, may be issued by the guard company for ULC certificated burglar alarm systems, which are monitored, installed, serviced and maintained in accordance with the Standards of Underwriters Laboratories of Canada, CAN/ULC-S301-09 and CAN/ULC-S302-14, or for non-ULC burglar alarm systems.

5. Field Inspections by ULC Representatives

Inspections performed by the ULC Representative shall be done in accordance with the current requirements of Underwriters Laboratories of Canada and the applicable sections for Guard Service described in the Standard for Signal Receiving Centre Burglar Alarm Systems and Operations, CAN/ULC-S301-09.



6. Correction of Items of Non-Conformance

Should the inspection disclose items, which do not conform to the current requirements of Underwriters Laboratories of Canada, and the Standard for Signal Receiving Centre Burglar Alarm Systems and Operations, CAN/ULC-S301-09, the ULC Representative will issue an Inspection Report giving details of the areas of non-conformance and the time period expected for the corrections.

7. Cancellation of Certificates

A certificate shall be assumed to be in force for the period issued unless notice of cancellation is sent to Underwriters Laboratories of Canada.

If a certificate is cancelled before its expiration date, the issuing alarm company shall return to Underwriters Laboratories of Canada a cancellation notice giving the name and address of the customer, certificate number and date of discontinuance.

Certificates shall be cancelled whenever the service becomes ineligible for certification.

8. Liability

Underwriters Laboratories of Canada assumes no liability for any loss, which may result from failure of equipment, incorrect certification, or non-conformity with requirements.

INSTRUCTIONS TO ULC REPRESENTATIVE:

1. Inspections performed by the ULC Representative shall be done in accordance with the current requirements of Underwriters Laboratories of Canada and the applicable sections for Guard Service described in the ULC Standard for Signal Receiving Centre Burglar Alarm Systems and Operations, CAN/ULC-S301-09.